



DRC/TAX/System and Data/2024/ 2428

Date: 13<sup>th</sup> June 2024

### Notification

This is to notify that the Department is currently in the process of clearing pending unclaimed refunds. However, it has been observed that some taxpayers have still not updated their account number, preventing the Department from processing their refunds.

Therefore, all the taxpayers are requested to update their correct bank account number by logging into RAMIS. Kindly note that business units, in pursuant to the Ministry of Finance's notification number DRC/TAX/M&E/NOT/01/2022/1821 dated 28th December 2022 must provide their CD Account number in RAMIS.

If you have still not received your refund even after updating your account number, please email at [karmayangchen@drc.gov.bt](mailto:karmayangchen@drc.gov.bt) and [cdekar@drc.gov.bt](mailto:cdekar@drc.gov.bt) with the following information:

1. Taxpayers name
2. TPN (if not CID Number)
3. Bank Account Number
4. Bank Name
5. Bank Branch

You may also reach out to our Taxpayer Service team at Toll Free Number: 3999, Fixed line: 02-333771 or 02-32839 or visit the nearest RRCO for details.

Please note that the Department shall not be responsible for any delay in refunds due to incorrect bank account numbers provided by the taxpayers.

Director General